

## Assurance Checklist

No	Items	Page	Sustainable Performance Information	Reporting Criteria	Notes
1	Operation of the Product Safety Committee	p27	In 2014, we officially established the "Product Safety Committee" with detailed regulations of the organization of the committee and its operations. Through the Product Safety Committee, we reviewed and integrated the management of safety and quality towards proprietary products practiced by all PCSC units. Serious product safety incidents, customer complaints, and regulation evaluations were all being tracked to establish a systematic management system. The Product Safety Committee was convened three times this year.	The purpose of establishing the Product Safety Committee and the times of annual meeting in 2014.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(A)
2	Product safety information collection and assessment	p28	For identifying product risks, we have established the internal "Product Safety Information Collection, Assessment, and Tracking Procedures" to not only collect related product safety information, but also conduct further assessment and tracking; this ensures the safety of all proprietary and non-proprietary products. In 2014, we collected a total of 1,134 entries of levels A, B, and C info. A total of 19 "Level A" info was tracked and executed, including the suspected use of stock feed oil in place of cooking oil, trace amounts of emulsifiers in foods with plastic packaging, and starch not meeting CAS standards. We have checked all products that may be affected and established concrete response measures for case clarification or investigation. The tracking of all cases have been completed.	According to "Product Safety Information Collection, Assessment, and Tracking Procedures" as defined by the information level (refer to p.28), frequency and situation of Collection, assessment, and tracking of product safety information in 2014.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(A)
3	The percentage of products distributed via upstream supply chain by categories	p31	According to the contract regarding transportation integration signed by logistics companies and suppliers, by the end of 2014, categories integrated transportation included: 1. Fast food (traditional snacks and side dishes were not included): 100% 2. Rice item: 100% 3. Sandwiches and hamburgers: 100% 4. Fruit: 70% 5. Hot dog toppings: 86%	According to company standard of the integration to manage distribution logistics (refer to p.31). By the end of 2014, ratio of products distributed via integrated transportation with respect to all products within the same category.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(A)
4	Information on suppliers certified to ISO 22000	p36	By the end of 2014, there were a total of 56 proprietary product suppliers with a total of 73 product lines. 60 of the product lines have been certified to ISO 22000, which accounts for 82% of the total proprietary product lines.	By the end of 2014, the product lines have been certified to ISO 22000, which accounts for percentage of the total proprietary product lines.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(A)



No	Items	Page	Sustainable Performance Information	Reporting Criteria	Notes
5	Inspection of expired products	p42	In terms of controlling and managing the removal of expired products from store shelves, in 2014, we conducted 21,433 times of store audits with a total of 20,824 times passing, achieving passing rate of 97%.	According to company QSC quality service management store expired products off the shelf controls audit, the annual inspection times and results, and inspection by several accounted for a percentage of the total annual inspection of (refer to p.42).	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(A)
6	Store QA training courses	p43	Store QA training courses held in 2014 included seminars for newcomers of the food industry, QA and freshness management, and store QA advanced training (including online courses). A total of 15,494 people took part in the training.	Referring to "guidelines on food sanitation" to develop quality assurance training courses. The total number of the marketing personnel to participate in the training courses.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(A)
7	The times and categories of violation of food safety and health-related regulations.	p26	In 2014, there were no fines issued due to violations of food safety and health-related regulations.	The total violation cases of "Food Safety and Health Regulations" and related regulations, procedures and guideline, are notified by related authority.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(B)
8	N/A	N/A	The PCSC's proprietary products do not purchase goods in line with internationally recognized standards of responsibility for food.	N/A	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(C)
9	N/A	N/A	PCSC does not operate its production facilities.	N/A	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(D)



No	Items	Page	Sustainable Performance Information	Reporting Criteria	Notes
10	Assessment on the new proprietary product suppliers	p36	One month before the launch of new proprietary products, new supplier's production facility will be evaluated during the pilot production phase in accordance with the selection principles. The minimum passing score for private brand products is 80, and 70 for private label products. In 2014, a total of 4 production facilities for new proprietary products were assessed and all of them passed.	According to the "Product Safety Management" standards to evaluation project (refer to p.37). The result and time of executions of new proprietary product supplier evaluation.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(E)
11	Assessment on current Private Brand food suppliers	p37	In 2014, there were a total of 42 Private Brand food suppliers* (with a total of 47 production facilities). There were 33 suppliers (with a total of 37 production facilities) being audited a total of 149 times this year. An audit score of 80 or above is required for passing the assessment. A total of 143 times of auditing passed the assessment, with a passing rate of 96%. Vendors with failing scores were fined according to the product quality contract, and were requested to make necessary improvements. During the following month's re-evaluation, all failing vendors met the standards and passed the assessment.  * Because of the consistency in our business philosophy and desire of product quality, the scope of supplier auditing does not include the parent company Uni-President Enterprises Corp. The following supplier audit numbers does not include Uni-President Enterprises Corp.	According to the "Product Safety Management" standards to evaluation project (refer to p.37). The result and time of executions of current Private Brand product supplier evaluation.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(E)
12	Assessment on current Private Label food suppliers	p37	In 2014, there were a total of 28 Private Label food suppliers* (with a total of 40 production facilities). This year, we audited 22 suppliers (with a total of 33 production facilities) 33 times. An audit score of 70 or above is required for passing the assessment and all of the suppliers met the standards, resulting in a 100% pass rate.  * Because of the consistency in our business philosophy and desire of product quality, the scope of supplier auditing does not include the parent company Uni-President Enterprises Corp. The following supplier audit numbers does not include Uni-President Enterprises Corp.	According to the "Product Safety Management" standards to evaluation project (refer to p.37). The result and number of executions of current Private Label product supplier evaluation.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(E)
13	The amount of fresh vegetables valued ordered from TAP-certified growers; these accounted for percentage of all fresh vegetable ordered	p34	In 2014, we ordered fresh vegetables valued at NT\$66,361,000 from TAP-certified growers; these accounted for 59% of all fresh vegetable ordered.	The TAP certification of fresh vegetable supplier, and fresh vegetables purchase amount from TAP-certified growers; these accounted for percentage of all fresh vegetable ordered.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(F)
14	Number of inspection items listed by the government established by Food Inspection Lab	p32	By the end of 2014, the Food Inspection Lab has already established 124 inspection items listed by the government in accordance with the inspection methods published by the Food and Drug Administration of the Ministry of Health and Welfare.	By the end of 2014, the Food Inspection Lab has already established inspection items listed by the government in accordance with the inspection methods published by the Food and Drug Administration of the Ministry of Health and Welfare.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)



No	Items	Page	Sustainable Performance Information	Reporting Criteria	Notes
15	Number of non-standard inspection items established by the Food Inspection Lab	p32	By the end of 2014, the Food Inspection Lab has established 11 non-standard inspection items based on foreign regulations or methods adopted in international publications.	By the end of 2014, the Food Inspection Lab has established non-standard inspection items based on foreign regulations or methods adopted in international publications.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)
16	The certification of the Food Inspection Lab	p32	Our Food Inspection Lab is ISO/IEC 17025:2005 certified.	The Food Inspection Lab received TAF accredited items.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)
17	The Food Inspection Lab received TAF accredited items	p33	Inspection items certified by TAF and TFDA by the end of 2014 The Food Inspection Lab received TAF accredited items : 3 items related to microorganisms	The Food Inspection Lab received TAF accredited items.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)
18	The Food Inspection Lab received TFDA accredited items	p33	Inspection items certified by TAF and TFDA by the end of 2014 The Food Inspection Lab received TFDA accredited items: 1. Veterinary drugs: 4 items related to nitrofurans metabolites 2. 4 items related to microorganisms	The Food Inspection Lab received TFDA accredited items.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)
19	The Food Inspection Lab's relevant expenses and the percentage of such expenses to the net operating income of individual financial statements	p32	In 2014, laboratory expenses totaled NT\$17,694,000, which accounted for 0.0135% of the individual operating revenue.	The Food Inspection Lab relevant expenses and the percentage of such expenses to the net operating income of individual financial statements.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)
20	The result of inspection from the Food Inspection Lab	p32	As for the inspection of raw material sources/ additives and store product inspections, a total of 809 raw materials or products were sampled based on their relative risks in 2014. These raw materials and products were inspected for agro-pesticides, veterinary drugs, additives, mold toxins, or microorganisms depending on their characteristics. According to government and internal company standards, inspection results showed that 781 raw materials or products passed the inspection, a 97% pass rate.	According to the standard inspection items and non-standard inspection items of the project total number, the number of qualified and qualification rate of inspection.	Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies Article 4.1(G)



## 會計師有限確信報告

統一超商股份有限公司 公鑒：

本所受統一超商股份有限公司（以下稱「貴公司」）之委任，就選定民國 103 年度企業社會責任報告（以下稱「社會責任報告」）所報導之永續績效資訊執行確信程序，並依據結果出具有限確信報告。

### 確信標的資訊與報導基準

有關 貴公司所選定民國 103 年度社會責任報告所報導之永續績效資訊（以下稱「確信標的資訊」）及其報導基準詳列於 貴公司民國 103 年度社會責任報告第 96 至 99 頁之「確信項目彙總表」。

### 管理階層責任

貴公司管理階層應依據適當報導基準編製及報導民國 103 年度社會責任報告及其永續績效資訊，並應建置相關流程、資訊系統及內部控制以防範民國 103 年度社會責任報告及永續績效資訊有重大不實表達之情事。

### 執業人員責任

本執業人員依據確信準則公報第一號「非屬歷史性財務資訊查核或核閱之確信案件」，對確信標的資訊執行確信程序，以發現前述資訊是否在所有重大方面有未依報導基準評估而須作重大修正之情事，並出具有限確信報告。此報告不對民國 103 年度社會責任報告整體及其相關內部控制設計或執行之有效性提供任何確信。另民國 103 年度社會責任報告中屬民國 102 年 12 月 31 日及更早期間之資訊未經本執業人員確信。

### 適用品質管制規範

本所適用審計準則公報第四十六號「會計師事務所之品質管制」因此維持完備之品質管制制度，包含與遵循職業道德規範、專業準則及所適用法令相關之書面政策及程序。

### 遵循獨立性及其他道德規範

本執業人員及本所已遵循會計師職業道德規範中有關獨立性及其他道德規範之規定，該規範之基本原則為正直、公正客觀、專業能力及盡專業上應有之注意、保密及專業態度。



### 所執行確信程序彙總

本次確信工作依確信標的資訊，以 貴公司為工作執行範圍，執行之程序包括：

- 閱讀企業社會責任報告
- 對參與提供永續績效資訊的相關部門進行訪談，以瞭解並評估編製前述資訊之流程、內部控制與資訊系統；
- 基於上述瞭解與評估，對永續績效資訊進行分析性程序，如必要時，則選取樣本進行測試，以取得有限確信之證據。

上述執执行程序之選擇係基於本執業人員之專業判斷，包括辨認確信標的資訊可能發生重大不實表達之領域，以及針對前述領域設計及執执行程序，以取得有限確信並作出執業人員之結論。有限確信所執执行程序之性質及時間與適用於合理確信案件者不同，其範圍亦較小。有限確信所取得之確信程度明顯低於合理案件所取得者。

### 先天限制

本案諸多確信項目涉及非財務資訊，相較於財務資訊之確信受有更多先天性之限制。對於資料之相關性、重大性及正確性等之質性解釋，則更取決於個別之假設與判斷。

### 有限確信結論

依據所執行之程序與所獲取之證據，本執業人員並未發現確信標的資訊在所有重大方面有未依報導基準評估而須作重大修正之情事。

### 其它事項

貴公司網站之維護係 貴公司管理階層之責任，對於確信報告於 貴公司網站公告後任何確信標的資訊或報導基準之變更，本執業人員將不負就該等資訊重新執行確信程序之責任。

資 誠 聯 合 會 計 師 事 務 所

會計師 周建宏



中 華 民 國 1 0 4 年 1 0 月 1 日

## GRI 4.0 Indicator Index

G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
<b>Strategy and Analysis</b>				
G4-1	Statement from the most senior decision-maker	2	Message from the Chairman and President	-
<b>Organizational Profile</b>				
G4-3	Name of the organization	8-10	1. About President Chain Store Corporation (PCSC) 1.1 Company Scale and Background	-
G4-4	Primary brands, products, and services	11-12	1. About President Chain Store Corporation (PCSC) 1.2 Our Products and Services	-
G4-5	Location of the organization's headquarters	8-10	1. About President Chain Store Corporation (PCSC) 1.1 Company Scale and Background	-
G4-6	Number, and names, of countries where the organization operates	8-10	1. About President Chain Store Corporation (PCSC) 1.1 Company Scale and Background	-
G4-7	Nature of ownership and legal form	8-10	1. About President Chain Store Corporation (PCSC) 1.1 Company Scale and Background	-
G4-8	Markets served	8-10	1. About President Chain Store Corporation (PCSC) 1.1 Company Scale and Background	-
G4-9	Report the scale of the organization	8-10	1. About President Chain Store Corporation (PCSC) 1.1 Company Scale and Background	-
G4-10	Number of employees by employment type, contract and region	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
G4-11	Percentage of employees covered by collective bargaining agreements		No trade union, not applicable.	
G4-12	Organization's supply chain	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
G4-13	Report any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain		No changes during the reporting period.	
G4-14	The precautionary approach or principle addressed by the organization	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-15	List of externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses		No relevant situation, not applicable.	
G4-16	List of memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-





G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
<b>IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES</b>				
G4-17	List all entities included in the organization's consolidated financial statements	1	About this report	-
G4-18	Explain the process for defining the report content and the Aspect Boundaries	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-19	List all the material Aspects identified in the process for defining report content	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-20	For each material Aspect, report the Aspect Boundary within the organization	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-21	For each material Aspect, report the Aspect Boundary outside the organization	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-22	Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements		No change, not application.	
G4-23	Report significant changes from previous reporting periods in the Scope and Aspect Boundaries		No change, not application.	
<b>Stakeholder Engagement</b>				
G4-24	Provide a list of stakeholder groups engaged by the organization	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-25	Report the basis for identification and selection of stakeholders with whom to engage	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-26	Report the organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
G4-27	Report key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns	19-23	1. About President Chain Store Corporation (PCSC) 1.6 Stakeholder Communications and Material Issues	-
<b>REPORT PROFILE</b>				
G4-28	Reporting period for information provided	1	About this report	-
G4-29	Date of most recent previous report	1	About this report	-
G4-30	Reporting cycle	1	About this report	-
G4-31	Provide the contact point for questions regarding the report or its contents	1	About this report	
G4-32	GRI Content Index for 'In accordance' and an external assured	102-110	Appendix 3 GRI 4.0 Indicator Index	-
G4-33	Report the organization's policy and current practice with regard to seeking external assurance for the report	100-101	Appendix 2 Limited Assurance Report issued by the Accountant	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
<b>Governance</b>				
G4-34	Report the governance structure of the organization	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-36	Report whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether post holders report directly to the highest governance body	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-38	Report the composition of the highest governance body and its committees	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-39	Report whether the Chair of the highest governance body is also an executive officer		Role of CEO and chairman is split	
G4-40	Report the nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting highest governance body members	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-41	Report processes for the highest governance body to ensure conflicts of interest are avoided and managed	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-48	Report the highest committee or position that formally reviews and approves the organization's sustainability report	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-51	Report the remuneration policies for the highest governance body and senior executives	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-52	Report the process for determining remuneration	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
<b>Ethics and Integrity</b>				
G4-56	Describe the organization's values, principles, standards and norms of behavior	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-57	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
G4-58	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-
<b>Economic Performance</b>				
G4-DMA	Economic Performance	8	1. About President Chain Store Corporation (PCSC)	-
G4-EC1	Direct economic value generated and distributed	8	1. About President Chain Store Corporation (PCSC)	-
		8-10	1.1 Company Scale and Background	-
		16-18	1.5 Operating Strategy and Management	-
		71-76	4. A Good Neighbor Who is Involved with the Local Community 4.3 Bringing People Together through Charity	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change	16-18	1. About President Chain Store Corporation (PCSC) 1.5 Operating Strategy and Management	-
G4-EC3	Coverage of the organization's defined benefit plan obligations	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
<b>Market Presence</b>				
G4-DMA	Market Presence	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
G4-EC6	Proportion of senior management hired from the local community at significant locations of operation.	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
<b>Indirect Economic Impacts</b>				
G4-DMA	Indirect Economic Impacts	24 62	2. A Good Neighbor Who is Always There for You 4. A Good Neighbor Who is Involved with the Local Community	- -
G4-EC7	Development and impact of infrastructure investments and services supported	65-70	4. A Good Neighbor Who is Involved with the Local Community 4.2 Good Neighbor Foundation	-
G4-EC8	Significant indirect economic impacts, including the extent of impacts	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Procurement Practices</b>				
G4-DMA	Procurement Practices	24	2. A Good Neighbor Who is Always There for You	-
G4-EC9	Proportion of spending on local suppliers at significant locations of operation	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Materials</b>				
G4-DMA	Materials	24	2. A Good Neighbor Who is Always There for You	-
G4-EN1	Report the total weight or volume of materials that are used to produce and package the organization's primary products and services	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Energy</b>				
G4-DMA	Energy	46	3. A Good Neighbor Who Cares for the Environment	-
G4-EN3	Energy consumption within the organization	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN4	Energy consumption outside of the organization	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN5	Energy intensity	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
G4-EN6	Reduction of energy consumption	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN7	Reductions in energy requirements of products and services	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
<b>Water</b>				
G4-DMA	Water	46	3. A Good Neighbor Who Cares for the Environment	-
G4-EN8	Total water withdrawal by source	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
<b>Emissions</b>				
G4-DMA	Emissions	46	3. A Good Neighbor Who Cares for the Environment	-
G4-EN15	Direct greenhouse gas emissions (scope 1)	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN16	Energy indirect greenhouse gas emissions (scope 2)	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN17	Other indirect greenhouse gas emissions (scope 3)	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN18	Greenhouse gas emissions intensity	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
G4-EN19	Reduction of greenhouse gas emissions	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-
<b>Products and Services</b>				
G4-DMA	Products and Services	46	3. A Good Neighbor Who Cares for the Environment	-
G4-EN27	Extent of impact mitigation of environmental impacts of products and services	57-61	3. A Good Neighbor Who Cares for the Environment 3.3 Green Lifestyle	-
G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category	56	3. A Good Neighbor Who Cares for the Environment 3.2 Taiwan's Largest 24/7 Recycling Platform	-
<b>Compliance</b>				
G4-DMA	Compliance	46	3. A Good Neighbor Who Cares for the Environment	-
G4-EN30	Significant environmental impacts of transporting products and other goods and materials for the organization's operations, and transporting members of the workforce	46-55	3. A Good Neighbor Who Cares for the Environment 3.1 Energy Conservation and GHG Reduction	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
<b>Overall</b>				
G4-DMA	Overall	46	3. A Good Neighbor Who Cares for the Environment	-
G4-EN31	Total environmental protection expenditures and investments by type	57-61	3. A Good Neighbor Who Cares for the Environment 3.3 Green Lifestyle	-
<b>Supplier Environmental Assessment</b>				
G4-DMA	Supplier Environmental Assessment	24	2. A Good Neighbor Who is Always There for You	-
G4-EN32	Percentage of new suppliers that were screened using environmental criteria	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Employment</b>				
G4-DMA	Employment	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender and region	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
G4-LA2	Benefits provided to full time employees, by significant locations of operation	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
G4-LA3	Return to work and retention rates after parental leave, by gender	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
<b>Labor/Management Relations</b>				
G4-DMA	Labor/Management Relations	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA4	Minimum notice periods regarding operational changes, including whether these are specified in collective agreements	87-88	5. A Good Neighbor Who Creates a Friendly Workplace 5.2 Promote Harmonious Employee and Employer Relations	-
<b>Occupational Health and Safety</b>				
G4-DMA	Occupational Health and Safety	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	89-90	5. A Good Neighbor Who Creates a Friendly Workplace 5.3 Worker Safety and Health	-
G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	89-90	5. A Good Neighbor Who Creates a Friendly Workplace 5.3 Worker Safety and Health	-
<b>Training and Education</b>				
G4-DMA	Training and Education	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA9	Average hours of training per year per employee by gender, and by employee category	90-95	5. A Good Neighbor Who Creates a Friendly Workplace 5.4 Promotion and Rewards	-
G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	90-95	5. A Good Neighbor Who Creates a Friendly Workplace 5.4 Promotion and Rewards	-
G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	90-95	5. A Good Neighbor Who Creates a Friendly Workplace 5.4 Promotion and Rewards	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
<b>Diversity and Equal Opportunity</b>				
G4-DMA	Diversity and Equal Opportunity	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
<b>Equal Remuneration for Women and Men</b>				
G4-DMA	Equal Remuneration for Women and Men	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	78-86	5. A Good Neighbor Who Creates a Friendly Workplace 5.1 Implementation of Employee Care	-
<b>Supplier Assessment for Labor Practices</b>				
G4-DMA	Supplier Assessment for Labor Practices	24	2. A Good Neighbor Who is Always There for You	-
G4-LA14	Percentage of new suppliers that were screened using labor practices criteria	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
G4-LA15	Significant actual and potential negative impacts for labor practices in the supply chain and actions taken	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Labor Practices Grievance Mechanisms</b>				
G4-DMA	Labor Practices Grievance Mechanisms	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-LA16	Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms	87-88	5. A Good Neighbor Who Creates a Friendly Workplace 5.2 Promote Harmonious Employee and Employer Relations	-
G4-HR2	Total hours of employee training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained	90-95	5. A Good Neighbor Who Creates a Friendly Workplace 5.4 Promotion and Rewards	-
<b>Non-discrimination</b>				
G4-DMA	Non-discrimination	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-HR3	Total number of incidents of discrimination and corrective actions taken		In 2014, there was no discrimination case including the headquarters, marketing	-
<b>Freedom of Association and Collective Bargaining</b>				
G4-DMA	Freedom of Association and Collective Bargaining	24	2. A Good Neighbor Who is Always There for You	-
G4-HR4	Operations and suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and measures taken to support these rights	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Child Labor</b>				
G4-DMA	Child Labor	24 78	2. A Good Neighbor Who is Always There for You 5. A Good Neighbor Who Creates a Friendly Workplace	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor	33-40	2. A Good Neighbor Who is Always There for You	-
		87-88	2.3 Sustainable Supply Chain Management 5. A Good Neighbor Who Creates a Friendly Workplace 5.2 Promote Harmonious Employee and Employer Relations	-
<b>Forced or Compulsory Labor</b>				
G4-DMA	Forced or Compulsory Labor	24 78	2. A Good Neighbor Who is Always There for You 5. A Good Neighbor Who Creates a Friendly Workplace	- -
G4-HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor	33-40	2. A Good Neighbor Who is Always There for You	-
		87-88	2.3 Sustainable Supply Chain Management 5. A Good Neighbor Who Creates a Friendly Workplace 5.2 Promote Harmonious Employee and Employer Relations	-
<b>Supplier Human Rights Assessment</b>				
G4-DMA	Supplier Human Rights Assessment	24	2. A Good Neighbor Who is Always There for You	-
G4-HR10	Percentage of new suppliers that were screened using human rights criteria	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
G4-HR11	Significant actual and potential negative human rights impacts in the supply chain and actions taken	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Human Rights Grievance Mechanisms</b>				
G4-DMA	Human Rights Grievance Mechanisms	78	5. A Good Neighbor Who Creates a Friendly Workplace	-
G4-HR12	Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms	87-88	5. A Good Neighbor Who Creates a Friendly Workplace 5.2 Promote Harmonious Employee and Employer Relations	-
<b>Local Communities</b>				
G4-DMA	Local Communities	62	4. A Good Neighbor Who is Involved with the Local Community	-
G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs	62-64	4. A Good Neighbor Who is Involved with the Local Community 4.1 Building a Happy Community	-
<b>Anti-corruption</b>				
G4-DMA	Anti-corruption	8	1. About President Chain Store Corporation (PCSC)	-
G4-SO4	Communication and training on anti-corruption policies and procedures	13-14	1. About President Chain Store Corporation (PCSC) 1.3 Corporate Governance	-



G4	Indicators	Page(s)	Corresponding Section and Notes	External Assurance Page(s)
<b>Supplier Assessment for Impacts on Society</b>				
G4-DMA	Supplier Assessment for Impacts on Society	24	2. A Good Neighbor Who is Always There for You	-
G4-SO9	Percentage of new suppliers that were screened using criteria for impacts on society	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Customer Health and Safety</b>				
G4-DMA	Customer Health and Safety	24	2. A Good Neighbor Who is Always There for You	-
G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	26-33	2. A Good Neighbor Who is Always There for You 2.2 Strict Enforcement of Product Safety	-
G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	26-33	2. A Good Neighbor Who is Always There for You 2.2 Strict Enforcement of Product Safety	-
<b>Product and Service Labeling</b>				
G4-DMA	Product and Service Labeling	24	2. A Good Neighbor Who is Always There for You	-
G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	26-33	2. A Good Neighbor Who is Always There for You 2.2 Strict Enforcement of Product Safety	-
G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes		In 2014, goods and services no violation of information disclosure and labeling regulations.	
G4-PR5	Results of surveys measuring customer satisfaction	40-45	2. A Good Neighbor Who is Always There for You 2.4 Warm Services, Always Open	-
<b>Marketing Communications</b>				
G4-DMA	Marketing Communications	24	2. A Good Neighbor Who is Always There for You	-
G4-PR6	Sale of banned or disputed products	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	33-40	2. A Good Neighbor Who is Always There for You 2.3 Sustainable Supply Chain Management	-
<b>Customer Privacy</b>				
G4-DMA	Customer Privacy	24	2. A Good Neighbor Who is Always There for You	-
G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	40-45	2. A Good Neighbor Who is Always There for You 2.4 Warm Services, Always Open	-



# Enhanced Disclosure Under Article 4, Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies

Enhanced Disclosure Under Article 4, Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies			
Items	Enhanced Disclosure the Matters	Assurance Checklist	External Assurance Page(s)
1	The evaluation and improvement regarding the company's personnel, work environment, hygiene management of facilities and quality control system to improve food sanitation, safety and quality, as well as the significant product categories and the percentage affected.	No.1 - No.6	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)
2	The applicable laws relating to the management of food safety and sanitation which the listed company shall observe, as well as the types and number of incidents of violation by the listed company against the aforesaid laws.	No.7	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)
3	The percentage of the listed company's purchased volume in accordance with internationally recognized responsible production standards.	No.8	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)
4	The percentage of the production volume manufactured in sites certified by an independent third party according to internationally recognized food safety management system standards.	No.9	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)
5	The number and percentage of suppliers audited by the listed company, and the audit items and results.	No.10 - No.12	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)
6	The product trace and track management conducted by the listed company voluntarily or according to the applicable laws, and the percentage of such relevant products to the whole products.	No.13	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)
7	The food safety laboratories established by the listed company voluntarily or according to the applicable laws, testing items, testing results, relevant expenses and the percentage of such expenses to the net revenue.	No.14 - No.20	Please refer to Limited Assurance Report issued by the Accountant (P.100-P.101)







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