

Green-Powered Operations

About This Report

This report is the 17th Sustainability Report issued by President Chain Store Corporation (stock code: 2912). It has been prepared in accordance with the GRI Standards (2021) issued by the Global Reporting Initiative (GRI), the industry standards of the Sustainability Accounting Standards Board (SASB) for the Food Retailers & Distributors industry, and the Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Sustainability Reports by TWSE Listed Companies.

This year's report presents President Chain Store Corporation's views and concrete practices in sustainable development, and explains the Company's achievements and future plans in 2025 across the areas of corporate governance, economy, environment, and society. Through the Materiality Assessment process (please refer to the [Chapter 1 "Setting the Vision" section](#)), President Chain Store Corporation identified the material topics applicable to its operations. Through disclosure, communication, and feedback via different channels, the Company hopes to create the greatest shared benefits for all stakeholders and move toward its goal of becoming the most outstanding retailer.

Period, Boundaries and Data Included in the Report

President Chain Store Corporation issues an annual sustainability report that is also disclosed on the Company's sustainable development website. The previous version was issued in August 2025, and the current version is issued in August 2026. This report details the Company's sustainability performance for the 2025 calendar year (January 1, 2025 to December 31, 2025), with some of the information on relevant performance before 2025.

This report focuses on President Chain Store Corporation, including its business headquarters, retail locations and shopping centers. In addition, five affiliated companies and the Good Neighbor Foundation have been incorporated in the report due to their relevance in the operations of this industry and the influence they have on material issues, including Uni-President Cold-Chain Corporation, Wisdom Distribution Service Corporation, Retail Support International, President Logistics International Corporation and Uni-President Superior Commissary Corp. Some of the quantified performance of aforementioned organizations is included while disclosing information on material topics include food waste and waste management, packaging material management, climate change, customer health and safety and social welfare. Future reports are expected to include data from other affiliated companies in order to present comprehensive information on President Chain Store Corporation's value chain.

In addition, for the disclosure of climate change-related GHG emissions, the inventory scope covers subsidiaries included in the consolidated financial statements. The relevant inventory results and third-party assurance status are disclosed in the "Greenhouse Gas Inventory and Assurance Status" appendix of this report.

Internal Audit

- The heads of each department of President Chain Store Corporation review the accuracy of the content in each chapter.
- The Sustainability Report is reviewed and approved by the Board of Directors and the Sustainable Development Committee of President Chain Store Corporation.
- The annual implementation results of corporate sustainable development are regularly reported to the Board of Directors of President Chain Store Corporation each year.
- An internal control system for sustainability information management has been established, and sustainability information management has been included in the annual audit plan since 2025.

External Certification

Information	Standards	Certification / Assurance Institution
Sustainability data	AA1000 Type Two High Level	SGS Taiwan
	Limited assurance on the selected sustainability performance information in accordance with TWSAE3000 Assurance Engagements Other than Audits or Reviews of Historical Financial Information	PwC Taiwan
Financial data	Unqualified audit report from PwC Taiwan	PwC Taiwan
Governance data	Taiwan Personal Information Protection and Administration System, TPIPAS)	TPIPAS, Institute for Information Industry
	ISO 27001	BSI Taiwan, British Standards Institution
Environmental data	ISO 14064-1 : 2018	SGS Taiwan
	ISO 14001 (2025/11/27-2028/11/27)	SGS Taiwan
	ISO 50001 (2024/06/08-2027/06/08)	SGS Taiwan
Occupational safety and health data	ISO 45001	SGS Taiwan

• Contact •

Unit in charge: President Chain Store Corporation Sustainable Development Committee
 Sustainable Development Website: <https://www.7-11.com.tw/company/esg/index.aspx>
 Website: www.7-11.com.tw Phone: 02-27478711
 Email: public@mail.7-11.com.tw Address: 2F, No. 65, Tung-Hsin Rd., Taipei 110, Taiwan

統一超商董事長




Message from Management

· Steady Progress amid Change: A Resilient Path Forward alongside Society ·

Looking back on the past year, President Chain Store Corporation continued to move forward steadily amid a rapidly changing business environment. As a 24/7-operator in the lifestyle industry, President Chain Store Corporation has always centered its operations on its role as a daily life brand, building a lifestyle service platform that stays close to consumers. At different moments in everyday life, what we provide is not only products and services, but also stable, convenient, and trustworthy support for daily life.

In terms of store operations, we continued to promote upgrades through retail experimentation, launching "OPEN! FUNLAND," a recreational consumption space, for the first time. In terms of products and services, we continued to focus on improving the management of fresh food and ready-to-eat products. Through differentiated brands such as "Simple Fit ®," "Veggie Selection ®," and "Star Rated Cuisine," we responded to consumers' expectations for health, quality, and flavor. In digital retail, the number of members officially surpassed 19 million through diversified service channels, while the online-to-offline omnichannel strategy continued to deliver results.

While pursuing operational growth, we have continued to embed sustainable development into corporate governance and daily operations. President Chain Store Corporation was selected as a constituent of the Dow Jones Best-in-Class Indices (DJ BIC) World Index for the seventh consecutive year, making it the only retailer in Taiwan to be included. Meanwhile, we continue to receive positive recognition in the MSCI ESG rating and was selected as a constituent of international indices including the MSCI Index series and FTSE4Good Index Series. President Chain Store Corporation has also been recognized in multiple domestic and international sustainability assessments, demonstrating the results of its long-term ESG practices.

In corporate governance, all members of the Sustainable Development Committee and the Integrity, Risk, and Information Security Management Committee under the Board of Directors are independent directors, enhancing governance independence and raising the level of oversight requirements. At the same time, we optimized risk management processes and formulated an anti-corruption policy.

統一超商總經理




Following the framework of the ISO 20400 Sustainable Procurement guidance, we optimized supplier management and continued to refine the ESG performance of the supply chain. In information security management, we continued to obtain ISO 27001 and TPIPAS certification, building social digital trust through retail channels.

On the environmental front, we continued to deepen efforts in plastic reduction, carbon reduction, food waste management, sustainable procurement, and biodiversity. We installed Intelligent Automatic Recycling Machines, which have cumulatively recycled large volumes of PET bottles and batteries. We also introduced smart tablets and AI ordering systems across stores in Taiwan to reduce paper consumption and improve operational efficiency. In addition, we expanded the Earth Hour campaign, linking stores in Taiwan and the Philippines in a joint response.

On the social front, we continued to support hundreds of charitable organizations through diversified fundraising channels. We also worked with charitable organizations to launch multiple emergency fundraising campaigns, including the "Myanmar Earthquake Relief Fundraising Campaign" and "Hualien Guangfu Flood Relief," while dispatching the "OPEN! Mobile Shopping Cart" to support community reconstruction. In the meantime, we promoted Muslim-friendly stores and multilingual services, as well as continuing to optimize friendly workplace systems to put a corporate culture of diversity and inclusion into practice.

· Looking Ahead: Continuing Forward through Innovation and Integration ·

Corporate management is a long-term path that requires patience and discipline. In the face of global economic fluctuations and rapid changes in social structures, President Chain Store Corporation will continue to take innovation, professionalism, and integration as its core strategies. We will deepen our product structure, upgrade the digital experience, and expand the membership economy, using an integrated online-to-offline service network to respond to consumers' needs across a wide range of daily life scenarios.

We will continue to "commit to becoming the most outstanding retailer, providing the most convenient services in everyday life, and fulfilling the responsibilities of a good citizen" by creating long-term and stable value for consumers, franchisees, employees, and shareholders. We will also move forward steadily toward the goal of shared benefits among four parties, including franchisees, employees, shareholders, and society.

Highlights of Sustainability Performance

· Highlights in 2025 ·

E Environment

- The stores' overall energy-saving transition saved **95.7** million kWh of electricity, which is equivalent to **45,347** metric tons of carbon
- **2,528** President Chain Store Corporation stores adopted the OPEN iECO® Recycled Cups Renting service, with **21.75%** of consumers bringing their own cups
- The Veggie Selection® brand reduced carbon emissions by approximately **127,831** metric tons by the end of 2025
- Revenue share from private-label products with voluntary health nutrition labeling **55.16%**
- iLove Food reduced food waste by **20,472.50** metric tons
- Food recycling rate reached **69.48%**
- Average waste generated by a single store was **6.56** metric tons, a **22.22%** decrease compared with the base year (2019)
- The purchase amount of sustainably-certified raw materials reached **NT\$7,720** million ^(Note), accounting for about **30.14%** of procurement

Note: For the scope of sustainably-certified raw materials, please refer to section [4.2 Sustainable Procurement for the description of sustainable raw materials](#).

S Social

- The Frequency-Severity Indicator was **0.16**, lower than the average value of the retail industry of 0.37 over the past three years published by the Occupational Safety and Health Administration of the Ministry of Labor
- The proportion of middle-aged and elderly employees employed in the Company (over 45 years old) reached **30.8%**
- **NT\$759** million was raised for social welfare through stores and online APP donations
- Over **200,000** people took advantage of the DIY materials provided by the Good Neighbor Community Foundation

G Governance

- The number of stores exceeded 7,000. President Chain Store Corporation ranks first in market share with a total of stores **7,248**
- The percentage of female managers in revenue-generating functions accounted for **56.40%**
- The annual consolidated total revenue reached a record high of **NT\$350,734,591,000** with an increase of **3.79%** over last year
- Private-label products with voluntary nutrition labeling (Simple Fit® and Veggie Selection®) accounted for **11.46%** of the revenue

ESG Index and Rating Performance



- President Chain Store Corporation was listed for the 7th year on the Dow Jones Best-in-Class Indices, as well as being named as a global sustainability benchmark.



- Once again selected by many MSCI indexes, including:
 MSCI ESG Leaders Index
 MSCI ACWI Index
 MSCI Emerging Markets Index
 MSCI EM Low Carbon SRI Selection Index
 MSCI ACWI Value Index
 MSCI ACWI Growth Index
 MSCI AC Asia ex Japan Index
 MSCI Taiwan Index



- Once again selected by FTSE4Good Emerging Markets Index

- Continues to receive positive recognition in MSCI ESG ratings
- Once again selected by the FTSE4Good TIP Taiwan ESG Index and the Taiwan RAFI® EMP 99 Index
- Selected in the TWSE Corporate Governance 100 Index
- Once again ranked among Business Weekly's Top 100 in the Carbon Competitiveness

Recognition from Domestic and International Sustainability and ESG Awards

- ESG report won the TCSA Most Prestigious Sustainability Awards for the sixth consecutive year. Platinum Report Award in "Category 1 – Consumer Goods Industry"
- Won the TCSA Most Prestigious Sustainability Awards Top 100 Domestic Corporates
- Continued to be presented the ESG Award by the Global Views Monthly ESG Integrated Performance – Benchmark in the Service Industry
- Once again presented the Corporate Citizen Award by CommonWealth Magazine (in the large enterprise category) Ranking number 7 as a large enterprise in the service industry Awarded the Talent Sustainability Award as a large enterprise in the service industry
- Once again awarded the Asia Responsible Enterprise Awards (AREA) In social empowerment, green leadership and Investment in People categories
- Awarded the Taiwan Sustainable Retail Management Awards Retail ESG Integrated Performance Award – Benchmark
- Awarded the Commercial Times Taiwan Service Industry Evaluation: Gold Medal

Sustainability Achievements

- Won the "Buying Power Social Innovation Products and Services Procurement Incentive Mechanism" of the Small and Medium Enterprise and Startup Administration of the Ministry of Economic Affairs Procurement Award Grand Prize – Excellence Leadership Award Social Innovation Special Award (CITY CAFE® Coffee Grounds – City Trend Point Collection Go Campaign)
- 2025 SDG Asia Exhibition Awards: Sustainable Exhibition Award – Platinum Excellence in Sustainable Guided Tours Award
- Qingshui Service Area received the Golden Thumb Awards for Private Participation in Infrastructure Projects: Excellent ratings received for "Government Team" and "Private Team"

Note: Please refer to the official website for other sustainability project awards ([click here](#))

Sustainability Column — Green-Powered Operations

The retail industry is moving toward sustainability at an increasingly rapid pace, and President Chain Store Corporation has already stepped on the accelerator. Since 2021, President Chain Store Corporation has established four major sustainability project teams for “carbon reduction, plastic reduction, food waste reduction, and sustainable procurement,” promoting green operations through its core business. In recent years, the Company has further incorporated the concept of “Green-Powered Operations” into its corporate operations. It connects its supply chain and affiliated enterprises through more than 7,100 stores across Taiwan, actively investing in energy conservation and carbon reduction actions through comprehensive logistics and energy management. By reducing carbon emissions while improving work efficiency, President Chain Store Corporation is building a resilient retail ecosystem, allowing sustainability to reach consumers’ daily lives and expanding the Company’s corporate influence.



01 Smart Logistics

President Chain Store Corporation works with its affiliated enterprises, including Retail Support International, Uni-President Cold-Chain Corporation, Wisdom Distribution Service Corporation, and President Logistics International Corporation, to deliver high-quality products that consumers across Taiwan can trust through comprehensive logistics management. The Company also actively adopts various logistics energy conservation and carbon reduction strategies to improve energy use efficiency, reduce environmental impact, and promptly respond to the needs of low-carbon operations. In recent years, it has gradually introduced logistics vehicles compliant with newer environmental standards, same-time delivery of frozen and refrigerated goods, and automated distribution. It has also further deepened carbon reduction measures at logistics centers by introducing t-Sort sorting robots for automatic sorting and delivery; using low-carbon pallets made by compressing recycled and residual wood; and introducing electric collection and delivery vehicles focused on “direct delivery from farm to table” to make green logistics a reality.

President Chain Store Corporation showcased its t-Sort sorting robot solution at SDG Asia, which enables automatic transport and precise product allocation, ushering in a highly efficient logistics model. The Company also exhibited “low-carbon pallets” made by compressing recycled and residual wood, significantly reducing carbon emissions and demonstrating the carbon reduction momentum of its logistics operations.



· t-Sort Sorting Robot ·

The robot automatically sorts and delivers products by simply scanning the barcode and placing the products on the machine, making the process fast and labor-saving. Work efficiency is greatly improved by automating “repetitive, labor-intensive, and error-prone” processes.



· Low-Carbon Pallet ·

Consumables once found in warehouse corners are made by compressing recycled and residual wood, significantly reducing carbon emissions.



· Electric Collection and Delivery Vehicle ·

The electric collection and delivery vehicles of President Transnet Corp. (T-cat) combine sustainable green energy, energy conservation and carbon reduction, and direct delivery to achieve green logistics from farm to table, realizing zero-carbon and low-noise delivery services. Through the transformation of transportation equipment, President Chain Store Corporation hopes to gradually build green logistics that are “carbon-reducing, energy-saving, and highly efficient,” enabling consumers to enjoy a high-quality home delivery experience while also leveraging the Company’s corporate influence to contribute to a sustainable green lifestyle.



02 Store Energy Conservation

Building Energy-Saving Stores

· New Stores ·

When entering a store, everything from the signboard, lighting, air conditioning, refrigerated and frozen display cabinets, fans, traffic flow, and even the size of the windows determines energy consumption. From the moment a new store is opened, President Chain Store Corporation makes “energy conservation” a basic requirement. Building insulation, energy-saving signboards, reduced lighting fixtures, smaller window areas, inverter systems and LED lighting, indoor lighting management, and energy-saving wind-break rooms all make energy conservation the default setting for store openings.

· Store Energy Conservation Self-Inspections ·

Existing stores also continue to evaluate feasibility and gradually replace equipment with high-efficiency models. In addition to the engineering department, President Chain Store Corporation provides training for all store employees, enabling them to regularly inspect air conditioning, return air fans, lighting, refrigerated and frozen display cabinets, signboards, display windows, and other equipment in accordance with “Store Energy Conservation Self-Inspection Procedures,” ensuring that these facilities maintain high-efficiency operation. In 2025, stores successfully saved 124,252,177 kWh of electricity through energy conservation projects, equivalent to [a reduction of 61,380.58 metric tons CO₂e](#) in indirect emissions.

· Low-Carbon Store Establishment ·

President Chain Store Corporation has actively invested in building low-carbon stores for many years. From the full replacement of lighting with LEDs and the replacement of old refrigerated and frozen equipment to the introduction of IoT energy management systems, the Company has continued to focus on “reducing energy consumption, improving efficiency, and maintaining service quality.” Stores continue to develop innovative construction methods and energy-saving equipment.

To prevent fogging caused by temperature differences between the inside and outside of traditional refrigerator glass doors, electric heating wires are often required to heat the glass surface. In addition to the high electricity consumption of the heating equipment itself, this also increases the compressor load, thereby raising overall energy consumption. For the side-panel glass of open display refrigerators, President Chain Store Corporation optimized the design by using Low-e glass and filling the glass layer with inert gas (argon). After replacing traditional anti-fog electric heating wires, no electricity is required. Each piece of glass reduces electricity expenses by approximately NT\$56.3 per month. Based on approximately three pieces of glass per store, each store can save NT\$169 per month. In 2025, a cumulative total of 2,600 pieces of glass had been introduced, saving NT\$0.79 million in electricity expenses and reducing carbon emissions by 466 metric tons CO₂e.



03 Green Products

President Chain Store Corporation practices low-carbon product development in multiple ways, covering “plastic reduction × circularity × health.” Through the promotion of local ingredients, development of vegetarian and plant-based products, use of eco-friendly packaging, and Recycled Cups Renting Service, the Company enables consumers to choose products such as the Veggie Selection[®] series, fresh food and beverages made with local rice and fruit, and paper-packaged meal boxes with ease, reducing carbon footprints and putting sustainable living into practice.

• Low-Carbon Diet •

In response to the international trend of low-carbon diets, President Chain Store Corporation continues to promote “low-carbon lifestyle.” This includes the full adoption of paper cups with FSC forest management certification for CITY CAFÉ[®], local procurement of agricultural products accounting for 74% of total agricultural product procurement volume, and agricultural product procurement amounting to NT\$8.958 billion, representing 68% of total procurement value. The Company also showcases a diverse range of low-carbon food and beverage products, such as carbon-reduced rice balls, Veggie Selection[®], and high-protein supplement series, demonstrating its dedicated practice of low-carbon diets.

The OPENPOINT APP has also launched a dedicated “Low-Carbon Products” section, featuring the low-carbon food and beverage items above, healthy meals, plant-based products, and more.

• Plastic-Reduced Products •

We regard packaging material management as part of the product itself. While placing importance on appearance, we focus even more on complete lifecycle management. At the current stage, we are advancing two major strategies: “reduction” and “circularity.”

Reduction side

Fresh food packaging is gradually adopting alternative materials to reduce plastic use. Taking microwaveable bento boxes as an example, the use of sealing film, paper meal boxes, and thermal transfer printing in place of adhesive labels reduces plastic use by an average of 45% per item.

circularity side

We are actively exploring ways to “turn recyclables back into our packaging materials.” We have therefore promoted “internal recycling of recycled plastics”: PET beverage bottles recovered from stores are collected through logistics channels and remanufactured into rPET food containers. In 2025, this reduced the use of virgin plastic by 162.4 metric tons, and applications continue to expand, including packaging materials for salads, hand rolls, sushi, and other products.

From recycling and remanufacturing to products being placed back on shelves, resources are truly returned to the operating system. After proper waste sorting, President Chain Store Corporation looks ahead to how recycled resources can continue to generate value and comprehensively drive the Company’s green growth.



04 Energy Transition

PV Self-Generation and Self-Use, Energy Visualization, and Digital Twin Models

• Self-Generated and Self-Used Solar Power •

President Chain Store Corporation worked with its logistics affiliate Uni-President Cold-Chain Corporation to install a 320 kW rooftop solar photovoltaic system at the Taichung ambient, refrigerated, and frozen logistics center, wheeling green electricity to business headquarters and certain stores. The wheeling officially began in March 2025. Over the year, the Company cumulatively used 335,000 kWh of green electricity and obtained 335 green electricity certificates issued for the period from March 1, 2025 to November 30, 2025. Going forward, the Company will continue to expand self-installed rooftop solar photovoltaic systems at logistics sites to wheel green electricity to stores, gradually increasing renewable energy use.



• Digital Twin •

President Chain Store Corporation worked with President Information Corp. to promote green retail transformation, introducing smart IoT energy-saving systems at 32 standard stores and four supermarket-format stores. The core of the project lies in establishing a “Digital Twin” model. Through real-time monitoring of data from refrigerators, air conditioning, lighting, and foot traffic, the system achieves dynamic energy consumption optimization. It can automatically regulate refrigeration frequency and adjust lighting switches based on the intensity of natural daylight.

For supermarket-format stores, the project further integrates rainwater recycling systems to implement the circular use of water resources. Through IoT technology, this project achieves precise carbon reduction, not only improving energy operational efficiency but also building a replicable low-carbon retail business model, demonstrating the digital innovation capabilities of the retail industry as it moves toward net-zero emissions.

• Energy Visualization Dashboard •

The “Energy Visualization Dashboard” uses sensors and monitoring systems to integrate signals originally scattered across equipment and the environment, enabling stores to turn “status” into “information.” Indicators such as water and electricity saving rates, carbon emissions, and the electricity consumption ratio by air-conditioning category can be displayed on the same dashboard, allowing energy management to be practiced in a more intuitive and efficient way. At present, ESG energy dashboards installed at four 7-Fresh supermarket-format stores can display real-time energy consumption by equipment type, as well as the store’s electricity saving rate and carbon reduction amount for the day, enabling consumers entering the store to clearly understand its energy use status.

In addition, the energy dashboard can also display real-time outdoor temperature, indoor comfort levels, and the operating temperature of air-conditioning equipment. This enables the public to further understand how stores, after introducing air-conditioning energy-saving controls, can effectively reduce unnecessary electricity consumption and carbon emissions while maintaining a comfortable indoor environment. Through the visual presentation of real-time energy data, the dashboard not only enhances store management and information transparency, but also helps raise public awareness of and attention to energy conservation and sustainable operations.